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## Introduction

The purpose of sampling is to develop decision rules to accept or reject product based on sample data. Poor sampling techniques can result in bias in measurement of the quality of product. Without knowing it, companies stand to lose millions per annum in lost sales revenue.

A better sampling methods and statistical analysis techniques can eliminate bias and improve precision.

This training concentrated especially on an ISO recognized & accepted sampling schemes for inspection. The course cover sampling plans indexed by acceptable quality level (AQL), criteria for switching rules (e.g. from normal to tightened inspection), skit-lot criteria and characteristics, etc. which are essential to equip all participants with the necessary knowledge for sampling.

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## Who Should Attend

1. Quality Managers, Technical Managers,
2. Production Managers, Laboratory Managers
3. Laboratory or Production Supervisors
4. Quality Auditors, Laboratory Assessors & Consultants
5. Others who are directly involve in sampling process.

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## Objectives

Upon completion of this course, participants are expected to:

- Understand the sampling techniques;
- Be able to establish the desired sampling plans with appropriate AQL level.

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## Course Contents

This 1-day online course covers the following:

- The needs for sampling
- General sampling procedures
- Standard sampling methods
- AQL
- Criteria of Sampling
- Sampling Plans
- Workshops

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## Methodology

Remote learning – virtual classroom

### Pre-requisite

1. Good internet connectivity
2. Laptop / Handphone with camera
3. Headset with mic

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## Course Presenter

**DR. STEPHEN WONG** – is a Certified Trainer by the HRDCorp. He is an excellent Quality Consultant, trainer and qualified Lead Assessor for both ISO 9000 and ISO/IEC 17025. He is also an effective management trainer. He holds a PhD, MBA degree (University of Wales, UK), Chemistry degree (University Malaya), Diploma in Marketing (CIM, UK) and Certified Diploma in Accounting & Finance (ACCA, UK). He has 35 years of management & training experience, including 25 years in quality training and consultancy.

He was the Hon. Secretary (16 years) for the Institute of Quality Malaysia, an approved Quality Trainer for SIRIM since 1989 and a Quality and Management Consultant to some companies in Malaysia. He is a Council Member (since 1989) of the Malaysian Institute of Management and is also a well recognized trainer for MIM. He is also the Gen. Secretary of Malaysia Register of Certificated Auditors (MRCA) since its inception in 1998.

He was a member (1991-2002) of the Malaysian National Accreditation Council of the Department of Standards Malaysia and still sits on three other national committees on Quality and Environmental in relation to ISO. Mr. Stephen Wong has been a key member of the TC 176 and TC 207 national committees responsible to CASCO for the development of the ISO 9001, ISO/IEC 17025 and ISO 14001 standards and other conformity assessment standards. He is also a member of the IATCA (now IPC) representing MRCA in the development of the ISO 19011 Auditing Standard for the ISO 9000 and the ISO 14000.

## Registration Form

Please register the following for the course on "Sampling System & Techniques"

Name: \_\_\_\_\_  
Designation: \_\_\_\_\_

Name: \_\_\_\_\_  
Designation: \_\_\_\_\_

*(please attached extra list if more than two participants)*

Name & Address of Company:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contact Person: \_\_\_\_\_  
Designation: \_\_\_\_\_  
Tel: No: \_\_\_\_\_ Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Method of Payment:

Please made cheque payable to **WKS HOLDINGS SDN BHD** or transfer the payment to our **Public Bank account no: 3078894831** and send us a copy of the transfer slip.

WKS reserves the right to cancel or postpone the course in the event of unforeseen circumstances.

## Registration Guidelines & Procedures

1. Early registration is encouraged. Participants shall be registered on a first-come-first-served basis.
2. Register by completing attached form and return by e-mail to admin@wks-h.com
3. Payment of fee should be made 4 days before course commence.
4. Please made cheque payable to WKS HOLDINGS SDN BHD or transfer the payment to our Public Bank account no: 3078894831 and send us a copy of the transfer slip.
5. Notification of cancellation must be in writing received 4 working days prior to commencement of course (20% of course fee will be retained). Otherwise, full fee will still be charged.
6. WKS reserves the right to cancel or postpone the course in the event of unforeseen circumstances. However, in such an event, participants would be informed as early as it could possibly permit.

**WKS HOLDINGS SDN BHD** (198401017072)  
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Http://www.wks-h.com

An interactive  
virtual/online training

# Sampling System & Techniques

## Administrative Details

Date: 22 August 2022  
Time: 0900 – 1700  
Venue: Virtual/On-line  
Join from your home/  
office by Virtual  
Classroom Training  
Fees: RM 590 per participant  
HRDCorp Claimable

Organized & Management by  
**WKS HOLDINGS SDN BHD**



Reg. No. : Q109988-1