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## Introduction

One of the more significant changes in the ISO/IEC 17025:2017 standard are several requirements associated with the decision rule, which is defined as a “rule that describes how measurement uncertainty is accounted for when stating conformity with a specified requirement.” While the standard requires all testing and calibration laboratories to address risks and opportunities, it does not provide specific approaches to meet these requirements.

This course provides guidance on how to select the appropriate decision rules and specifically guidance on how the required elements of a decision rule can be compiled when no standard published rules are available.

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## Who Should Attend

1. Quality Managers, Technical Managers, Laboratory Managers
2. Laboratory Personnel e.g. Technician, Analyst, Chemist, etc.
3. Quality Auditors, Laboratory Assessors & Consultants

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## Objectives

After completing this course, participants will be able to develop the decision rule when the laboratory's customer request for inclusion of a statement of conformity to the specification or standard in the test or calibration report.

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## Course Contents

- Introduction to Decision Rule
- Interpretation and Application of Clause 7.8.6.1
- Definition of terms
- Risk in conformity assessment
- Probability distribution relating to decision making
- Statement of conformity
- Compiling a Report on Decision Rule
- Workshop: Practical examples

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## Course Presenter

**DR. STEPHEN WONG KAM SUN** – is a HRDC Accredited Trainer and an IQM Certified Expert in ISO/IEC 17025:2017 Standard for Testing, Calibration, and Sampling laboratories. He is a competent Quality Consultant, Trainer and qualified Lead Assessor/Auditor for both ISO 9000 and ISO/IEC 17025.

He is also an effective business management trainer. He holds at least six degrees/professional qualifications, namely, PhD (Sunway University), MBA degree (University of Wales, UK), Chemistry degree (University Malaya), Diploma in Marketing (CIM, UK) and Certified Diploma in Accounting & Finance (ACCA, UK). He has 38 years of management & training experience, including 32 years in quality training and consultancy.

He was the Hon. Secretary (16 years) for the Institute of Quality Malaysia, an approved Quality Trainer for SIRIM and a Quality and Management Consultant to many companies in Malaysia. He was a Council Member of the Malaysian Institute of Management and a well-recognized trainer for MIM. He was also the Gen. Secretary of Malaysia Register of Certificated Auditors (MRCA).

He was a member (1991-2002) of the Malaysian National Accreditation Council of the Department of Standards Malaysia and sat on seven other national committees on ISO. Dr. Stephen Wong had been a key member of the TC 176 and TC 207 national committees responsible to CASCO for the development of the ISO 9001, ISO/IEC 17025 and ISO 14001 standards and other conformity assessment standards. He was also a member of the IATCA (now IPC) representing MRCA in the development of the ISO 19011 Auditing Standard for the ISO 9001 and the ISO 14001.

## Registration Form

Please register the following for the course on "ISO/IEC 17025 Decision Rule"

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

*(please attached extra list if more than two participants)*

Name & Address of Company:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contact Person: \_\_\_\_\_

Designation: \_\_\_\_\_

Tel: No: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Method of Payment:

Please made cheque payable to **WKS HOLDINGS SDN BHD** or transfer the payment to our **Public Bank account no: 3078894831** and send us a copy of the transfer slip.

Payment by HRDC grant must be approved before training starts.

WKS reserves the right to cancel or postpone the course in the event of unforeseen circumstances.

## Registration Guidelines & Procedures

1. Early registration is encouraged. Participants shall be registered on a first-come-first-served basis.
2. Register by completing attached form and return by e-mail to admin@wks-h.com
3. Payment of fee should be made 4 days before course commence.
4. Please made cheque payable to WKS HOLDINGS SDN BHD or transfer the payment to our Public Bank account no: 3078894831 and send us a copy of the transfer slip.
5. Notification of cancellation must be in writing received 4 working days prior to commencement of course (20% of course fee will be retained). Otherwise, full fee will still be charged.
6. WKS reserves the right to cancel or postpone the course in the event of unforeseen circumstances. However, in such an event, participants would be informed as early as it could possibly permit.

**WKS HOLDINGS SDN BHD** (198401017072)

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# ISO/IEC 17025 Decision Rule

## Administrative Details

Date: 14 February 2025

Time: 0900 – 1700

Venue: Plaza Mayang,  
Petaling Jaya

Fees: RM 750 per participant  
HRD Corp Claimable Course

Organized & Management by

**WKS HOLDINGS SDN BHD**



Reg. No.: Q109988-A